



Indiana Level of Care Assessment Representative (LCAR) Services

Level of Care Assessment Representative (LCAR) Services: Reminders on Recently Announced Final Phase of LCAR Services Implementation | Date for Coming Changes Webinar Rescheduled to March 28, 2025

As shared in a recent communication, the State of Indiana Family and Social Services Administration has announced the second implementation phase for **Level of Care Assessment Representative (LCAR) Services**. Beginning with its partial launch in July 2024 this portfolio of services managed by FSSA partner, Maximus, brings a comprehensive, integrated approach to Level of Care (LOC) assessment processes. These updates also build upon the PASRR-related activities Maximus has been completing for several years.

Planned to launch on **July 1, 2025**, LCAR Services will provide several types of services and assessments for Hoosiers in, or seeking long-term care in a Nursing Facility, or Long Term Services and Supports through the Health and Wellness, PathWays, or TBI Waivers. LCAR will help Hoosiers navigate complex processes and ensure they receive the appropriate supports to pursue or continue the services they need. These include:

Assessments

- Level of Care (LOC) Assessments for Adults
- Level of Care (LOC) Assessments for Children
- Preadmission Screening and Resident Review (PASRR)

Guidance and Support

- Intake Counseling
- Medicaid Application Assistance

Continue reading below for an important update regarding the previously announced date for the LCAR Services – Coming Changes learning session, as well as a preview of training opportunities and new resources.

WEBINAR DATE CHANGED: LCAR Services - Coming Changes Webinar Moved to March 28



Due to changing circumstances, the **LCAR Services – Coming Changes** webinar announced in late February is moving to a different date. Previously scheduled for 12 p.m. ET on Tuesday, March 11, this informative session will now take place at **12 p.m.**

ET on Tuesday, March 28. We appreciate your flexibility with this change of date.

During this hour-long session, the LCAR Services – Maximus training team will introduce an overview of coming changes related to Level of Care and related processes in Indiana. We are excited to introduce these changes, the timeline, and where you can find resources to support you in this process. There will be time for Q&A at the end of this hour-long session.

If you are already registered for the session on March 11, no action is necessary. We will automatically reschedule your participation link to the new date/time.

If you are now available to attend the March 28 session or had yet to register for the previously planned date, please use the link below to register.

[Register: LCAR Services – Coming Changes | 12 p.m. ET Tuesday, March 28, 2025](#)



LEARN: Upcoming Webinar Series to Cover Process Changes

In the months ahead, you will continue to receive details and registration links to a comprehensive series of **LCAR Services – Training Webinars** taking place later this spring. Each session in this learning track has been developed to familiarize program stakeholders with changing processes and ensure you have the resources you'll need to support these vital services. Key topics to be covered include an overview of roles and responsibilities, as well as AssessmentPro system use and process walkthroughs.

After the July 1 launch, several virtual **Q&A forums** will be held to support LCAR stakeholders. These optional hour-long sessions are available to provide an opportunity to ask any remaining questions you have about new processes.



SUPPORT: Contact the Indiana LCAR Services

Please reach out to the LCAR Services Help Desk team about the LCAR transition, a current assessment, or other questions:

- Program support – email (general questions): **INLCAR@maximus.com**
- Program support – phone: **833.597.2777**