



Indiana Level of Care Assessment Representative (LCAR) Services

FSSA and Maximus to Pilot New Level of Care Process With 24 Nursing Facilities

The Bureau of Disabilities Services (BDS), a Bureau of the Division of Disability, Aging, and Rehabilitative Services (DDARS), part of the Family Social Services Administration (FSSA) is announcing a revised Nursing Facility Level of Care (NFLOC) process for nursing facility admission effective Monday January 12, 2026.

With the launch of LCAR Phase II in July 2025, a process was established for Maximus to complete all initial NFLOC assessments for SNF admission for participants coming from a home or community-based setting. Nursing facilities were able to complete all “continued stay” NFLOC assessments for their current residents. In an effort to ensure quality Nursing Facility Level of Care (NFLOC) assessments are consistently completed in a person-centered manner for all participants, the FSSA is amending the current process for NFLOC assessments that are completed for Skilled Nursing Facility (SNF) admissions.

Our current landscape shows there are 498 nursing facilities in Indiana who are enrolled to complete NFLOC assessments. **FSSA and Maximus have collaborated on this revised NFLOC process and identified twenty-four (24) nursing facilities to begin validating this process in the first quarter of 2026.**

A new hybrid-approach will be taken beginning **January 12, 2026**. In this approach, the continued stay assessments may be completed by either the SNF or Maximus, with no more than 50% of the total assessments being completed by Maximus. Data will be collected by Maximus and reviewed by the state to ensure consistency among the results for total number of NFLOC submissions completed, as well as total approval and denial decisions. This information will aid the state in identifying any necessary adjustments to the assessment process over time.



What's Changing?

A revised NFLOC process will be implemented on January 12, 2026. Out of the 498 current enrolled nursing facilities who are authorized to complete the NFLOC assessments, there will be 24 facilities selected to begin this new process on that date.



What are Next Steps?

Maximus will notify the 24 facilities identified to pilot this new process via email in the next several days with registration information for an upcoming training webinar. This webinar will introduce the process, roles and responsibilities, as well as opportunities for feedback.



What if My Facility Isn't Identified in the 24-Facility Selection Process?

If you do not receive an email from Maximus by no later than Wednesday, January 7, 2026, then your facility should continue submitting Level of Care for any individuals already residing in your facility until further notice.

SUPPORT: Contact the Indiana PASRR Help Desk

- Email (general questions): INPASRR@maximus.com
- Program support – phone: 833.597.2777
- Indiana LCAR Website: <https://www.INLCAR.com>

