Indiana Level of Care Assessment Representative (LCAR)

Register for Nursing Facility Focused Webinar | Review Reminder on LOC Request Submissions | How to Submit for a Medicaid Pending Individual | Download New PathTracker Admission User Guide

REGISTER: NF Provider-Focused Webinar | 10 a.m. ET on Wednesday, December 17

Join Maximus for a Nursing Facility Provider-focused webinar **10 a.m. ET on Wednesday, December 17, 2025**. We will discuss AssessmentPro, PathTracker, and Level of Care. There will be time available at the end for Q&A with our project team. Click the link below to register.

- **Register: NF Provider Webinar | 10 a.m. ET Wednesday, December 17**

A recording will be made available on the website for those who are not able to attend the session.
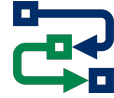
BEST PRACTICE: Submitting LOC Requests

A Level of Care (LOC) is the required first step to determine eligibility for waiver services and placement on the waitlist, if appropriate. Nursing Facilities (NFs/SNFs) are responsible for submitting LOC through AssessmentPro for any residents in their facility who may require waiver placement or services. *Note: the fact that an individual is currently in an SNF does not prevent a LOC from being submitted.*

Facilities should not wait until an individual has full Medicaid or until they leave the Skilled Nursing Facility (SNF). Submitting the LOC ensures eligibility is determined in a timely manner and avoids delays in placing individuals on the waitlist when needed.

HOW TO: Submission for Person with Medicaid Currently Pending

When an individual has Medicaid pending, use "+" in the Medicaid ID field when you submit the LOC for admission. This will allow the LOC to begin once Medicaid starts.

NEW RESOURCE: Download PathTracker Admission User Guide

The Indiana LCAR team has developed a helpful AssessmentPro Guide to explain the **correct way to submit a Level of Care (LOC) for individuals who are Medicaid Pending in PathTracker**. This is intended to help facilities avoid LOC withdrawals due to incorrect payment source selections and ensure compliance with current state expectations.

Click the link below to review this new resource at your earliest convenience, and keep in mind that this guide is now available through the **IN LCAR website.**

User Guide: Admitting an Individual in PathTracker

SUPPORT: Contact the Indiana LCAR Help Desk

Please reach out to the LCAR Help Desk team about the recent LCAR transition, a current assessment, or other questions:

- Program support – email: **INLCAR@maximus.com**
- Program support – phone: 833.597.2777
- Indiana LCAR Website: **https://www.INLCAR.com**